

**BACHELOR OF COMPUTER APPLICATIONS  
(BCA) (Revised)**

**Term-End Examination**

00440

**December, 2017**

**BCS-062 : E-COMMERCE**

*Time : 2 hours*

*Maximum Marks : 50*

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*Note : Question no. 1 is compulsory and carries 20 marks. Attempt any **three** questions from the rest.*

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1. (a) With the help of a neat block diagram, explain the multi-layered architecture of an online shopping e-commerce portal covering aspects such as presentation layer, integration layer, identity management layer, monitoring and maintenance components. 10
- (b) Describe the characteristics of B2G, G2B and G2C. Also give an example for each. 10

2. (a) With the help of a block diagram, explain the e-commerce work-flow. 5
- (b) With reference to any e-newspaper website, explain the features of it. Also, mention its advantages and disadvantages. 5
3. (a) Discuss the security concerns in e-commerce with respect to client, communication channel and server. 5
- (b) With a neat diagram, explain the various components of m-commerce framework. 5
4. (a) Discuss the impact of e-commerce in the following areas :  $2 \times 3 = 6$
- (i) Marketing
- (ii) Finance and Accounting
- (b) List the benefits and any four applications of EDI. 4
5. Write short notes on any *two* of the following :  $2 \times 5 = 10$
- (a) Emerging Trends in m-Commerce
- (b) Online Payments
- (c) Cyber Laws
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